

# Kazoom Café Party Regulations

Please read the following regulations carefully before your party. By booking a party at Kazoom Café, you agree to the following terms and conditions.

- A \$35.00 refund will be issued if you cancel your party by email at least 72 hours before the scheduled party date and time. Cancellations made less than 72 hours in advance are non-refundable.
- A \$30.44 + tax change fee will apply if you need to change the date or time of your party for any reason.
- If you book a double-size party room, you are responsible for paying for the minimum number of children required for that room, even if your final guest list includes fewer children.
- The total party duration is 2.5 hours:
  - 30 minutes of free play and guest arrival
  - 90 minutes in the private party room
  - 30 additional minutes of free play after the room time
- At the end of the 2.5-hour period, your party is expected to leave the facility.
- The birthday child's parent(s) must arrive before the guests.
- The birthday child's parent(s) must remain at Kazoom Café throughout the party and ensure that all guests have left before departing.
- Guests will not be admitted or allowed to remain at Kazoom Café if the birthday child's parent(s) are not present.
- The party invoice must be paid in full before entering Kazoom Café.
- A completed guest list must be submitted at least 48 hours before the party. This allows us to reserve space for your confirmed guests within our capacity limits.
- The guest list represents the number of guests you are responsible for paying for.
- If the guest list is not submitted by the 48-hour deadline, you will be responsible for the number of guests indicated on your reservation.
- Additional guests may be accepted only if space is available. If we are at maximum capacity, we cannot guarantee admission for additional guests.
- There are no refunds for guests who do not attend or who cancel at the last minute.

- If available, additional time in the private party room may be purchased for \$66.00 + tax per additional 30 minutes.
- If you choose to bring your own food for the birthday party, a \$30.00 + tax fee will be added to your total bill.
- All outside food must be nut-free, and alcohol is not permitted.
- Outside food may only be consumed inside the private party room.
- Once your private room time has ended, **all** outside food must be removed from the party room and taken outside the facility. Bringing outside food from the party room into the café area is not permitted due to allergy concerns.
- You are welcome to bring your own decorations.
- Decorations must not be taped, glued, nailed, or otherwise attached to the walls.
- Food and drinks are not permitted on the carpeted play areas or inside the play structures.
- Kazoom Café is a **socks-only** facility **for both children and adults.**
- Please ensure that all guests wear socks while inside the facility.
- Strollers are not permitted inside the play or café areas.
- Strollers must remain in the coat-check area.
- If any of these rules or regulations are not respected, Kazoom Café reserves the right to terminate the party immediately, without refund.